

Level 5

Leadership and Management

Operational/Departmental Manager Programme

This course is designed for mid-level managers working at an operational level. With around 5 years' experience in a management role, managing teams or projects, but with little formal training in how to lead and manage. With proven experience, both managing and being managed, learners get to firm up their understanding of management and bolster their managerial toolkit with insights from academia and shared best practice.

Duration:
15 - 18 months

What's involved?

What you will learn

Part 1 | What is leadership and management?

- Understanding who you are as a leader and where you want to be, building a development plan to achieve this
- Analysis of multiple leadership styles, your favoured approaches and which styles may fit best in certain situations
- The ability to strategise and plan strategically, promoting and communicating the organisation's strategic direction
- The best approaches to developing and appraising yourself and your team

Part 2 | Delivering operational plans

- Effective use of resources, financial analysis, and decision-making models to ensure effective planning
- Performance and effectiveness of organisations and the impact of the external environment on performance



